# **Evaluation of Implementation Strategies of Social Security in Pakistan**

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## Abstract:

Social security is a vital system of programs designed to provide assistance to vulnerable populations, addressing their needs in areas such as healthcare, housing, education, and food security. In Pakistan, social security initiatives face challenges due to fragmentation, inefficiency, and a lack of coordination among the various programs. Despite the constitutional commitment to providing basic necessities and protection for marginalized groups, the government allocates less than 1% of its GDP to social security, significantly lower than the average for developing nations. As a result, approximately 95 million people remain unprotected by adequate social coverage. This research highlights the critical need for a more coordinated and comprehensive approach to social security in Pakistan. It presents a set of recommendations aimed at addressing gaps in healthcare access, income support, food security, housing, education, and climate change resilience. The paper also advocates for labor market reforms, stakeholder collaboration, and robust monitoring systems to ensure the effectiveness and sustainability of social security programs in the country.

#### Key words:

Social Security, Pakistan, Vulnerable Populations, Healthcare Access, Income Support.

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## Introduction

Social security is a collection of programs and initiatives designed to provide financial and other assistance to people who need it, especially marginalized and vulnerable segments of society. These programs can help people with a variety of needs, such as healthcare, housing, education, and food assistance. Social security programs can be run by the government, private organizations, or individuals.

The Constitution of the Islamic Republic of Pakistan outlines the social responsibilities of the state by prioritizing the educational and economic interests of backward classes or areas, free and compulsory secondary education, and providing basic necessities such as food, clothing, housing, education, and medical relief for citizens who are unable to earn their livelihood due to infirmity, sickness, or unemployment.

## Statement of the Problem

Pakistan's economy faces many complex challenges, including political instability, economic hardships, and natural disasters (floods and earthquakes). These challenges are compounded by a decline in foreign exchange reserves, higher commodity prices, and higher tariffs on essential public services such as electricity and gas. This makes it harder for poor people to afford basic necessities, which hampers economic growth. Pakistan's high levels of poverty, inequality, and vulnerability make social security essential for promoting inclusive and sustainable development.

## *Scope of the Study*

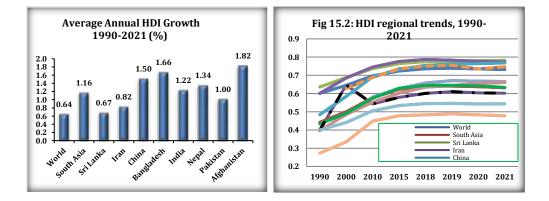
The study aims to analyze the social security situation in Pakistan in the context of the ongoing socio-economic crisis, using various analytical techniques. It also compares Pakistan's situation with that of developing and developed countries, while suggesting core measures to enhance the future security scenario. The study has a limited scope, focusing solely on social security in Pakistan and excluding other multiple challenges.

## **Research Methodology**

For this study, qualitative research methods were used, relying on both primary and secondary data. Primary data was collected through personal interviews with government officials. Secondary data was gathered from online books, journals, and other documents available on the internet.

#### Socio-Economic Indicators

Pakistan is the 5th most populous country, with a population of over 245 million, confronted with numerous internal and external challenges. These include low human development, low growth, and high inflation, while natural disasters exacerbate the problems faced by the most vulnerable. The Human Development Report (HDR) 2022 revealed that Pakistan has dropped seven places in the Human Development Index (HDI), ranking 161st out of 192 countries, placing the country in the 'Low Human Development' category. Switzerland ranks first, with Norway and Iceland in second and third positions, respectively, while India has dropped one spot to 132 in the HDI. Equitable distribution of income for the most impoverished and vulnerable individuals and households remains a major challenge.



Situation Analysis of Social Safety Programs

Social safety net programs are a vital component of our poverty reduction strategy, although they provide minimal support to the impoverished and vulnerable population. These initiatives include budgeted programs such as the Benazir Income Support Program (BISP) and Pakistan Bait-ul-Mal (PBM). Additionally, there are non-budgetary components like Zakat, the Employees Old-age Benefit Institution (EOBI), the Workers Welfare Fund (WWF), and the Pakistan Poverty Alleviation Fund (PPAF). Furthermore, microfinance services are extended to the needy poor through specialized financial institutions.



#### A. Benazir Income Support Programme (BISP)

BISP is a targeted cash transfer program for impoverished women, aimed at achieving Sustainable Development Goals (SDGs). It operates nationwide, with its headquarters in Islamabad and numerous regional offices. BISP manages a vast database, the National Socio-Economic Registry (NSER), covering approximately 35 million households. With a budget of approximately Rs. 455 billion, it follows international auditing standards to enhance internal controls, risk management, and governance. BISP offers assistance and guidance to beneficiaries at the Tehsil level. It has a dedicated Call Center in Islamabad (0800-26477) for information and complaints, available from 8:00 am to 4:00 pm. Additionally, it has an automated 'Payment Complaint Management System' (PCMS) at its offices for efficient handling and resolution of payment-related complaints from beneficiaries.

Following are the major programs of BISP:

#### a. Un-Conditional Cash Transfer (UCT) Programme

i. **Benazir Kafaalat**: Benazir Kafaalat, a key BISP program since 2008, identifies beneficiaries using the PMT score, with a cut-off of 32 for most and 37 for differently-abled individuals. Currently, around 9.3 million beneficiaries are enrolled and receive Rs. 8,500 per quarter.

ii. **Flood Relief Programme**: The government provided immediate cash relief of Rs. 25,000 per family in flood-affected regions across the country and disbursed approximately Rs. 70 billion to 3.0 million beneficiaries during FY2023.

iii. **Subsidy for Wheat Seed Rabi**: BISP is implementing a Wheat Seed Subsidy program for eligible farmers. The target was 185,928 farmers with Rs. 5,000 per acre. As of March 31, 2023, Rs. 2.94 billion has been disbursed to 122,687 farmers, out of the total target.

iv. **Transgender Policy**: BISP has approved the inclusion of transgender persons in UCT programs. To be eligible, they need a CNIC from NADRA specifying their gender as transgender. As of June 2023, 80 transgender individuals have received Rs. 7,000 under the program.

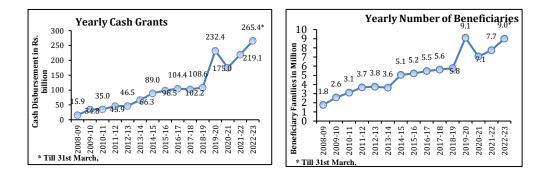
#### b. Conditional Cash Transfer (CCT) Programme

**Benazir Taleemi Wazaif (Education Programme)**: Pakistan is committed to Universal Primary Education, and in 2012, it initiated a Co-Responsibility Cash Transfer to encourage school attendance among BISP beneficiary families. During FY 2021, the program expanded to cover Secondary and Higher Secondary education nationwide. Enrollment criteria for the Benazir Taleemi Wazaif Program are as follows:

- 4-12 years for Primary Education
- 8-18 years for Secondary Education
- 13-22 years for Higher Secondary Education

**Benazir Nashonuma (Health & Nutrition Programme)**: The Benazir Nashonuma Programme addresses Pakistan's high malnutrition rates through cash incentives for BISP beneficiary families. The programme aims to address stunting among 'Pregnant and Lactating Women' (PLW) and their children under 2 years old by providing an additional cash of Rs. 2,000 per quarter for PLW or boy child and Rs. 2,500 per quarter for a girl child from BISP beneficiary families. In return, mothers must commit to attending regular antenatal health checks and awareness sessions during pregnancy, consuming Specialized Nutritious Food (SNF), and taking their children for immunization and regular health checks. The program operates in 156 districts with 442 Facilitation Centers.

**Benazir Undergraduate Scholarship Project**: The Benazir Undergraduate Scholarship Project provides merit- and need-based scholarships for undergraduate students from low-income families in HEC-recognized public sector Higher Education Institutions. The project, running from FY 2019-2020 to 2026-2027, has a total budget of Rs. 38.015 billion, offering 102,000 scholarships. Eligibility is based on a family income of Rs. 45,000 per month or less. Special considerations include 50% reserved for females and 2% for students with disabilities. It covers actual tuition fees and provides a living allowance of Rs. 40,000 per annum. By FY2022, 92,000 students had received scholarships, with Rs. 6.4 billion released. During FY2023, Rs. 2.241 billion were allocated for an additional 10,000 students.



#### Pakistan Bait ul Mal

Pakistan Bait-ul-Mal (PBM) plays a crucial role in poverty alleviation by assisting the most vulnerable segments of society, including widows, orphans, invalids, and the destitute. Their services encompass educational support for needy orphans, stipends for financially challenged students pursuing higher education, residential accommodations for deserving individuals, free medical treatment, the establishment of free hospitals and rehabilitation centers, and financial aid to charitable institutions, particularly those focused on education and vocational training.

#### C. Microfinance Network

The Pakistan Microfinance Network (PMN) represents 46 Microfinance Providers (MFPs), comprising Microfinance Banks regulated by the State Bank of Pakistan (SBP) and Non-Bank Microfinance companies regulated by the Securities and Exchange Commission of Pakistan (SECP). PMN's vision is to expand formal financial services to all, while its mission is to support retail financial service providers in enhancing their scale, quality, diversity, and sustainability to achieve inclusive financial services. The microfinance industry in Pakistan primarily offers micro-credit, micro-savings, and microinsurance services.

Micro-credit loans of Rs. 491 billion were extended to 9.1 million beneficiaries during FY2023, while Micro-Insurance covered a sum-insured of Rs. 317 billion for 8.3 million policyholders (FY23). Services are bundled and delivered through a range of providers, including MFBs, MFIs, RSPs, and other entities like CFIs and NGOs.

#### D. Pakistan Poverty Alleviation Fund (PPAF)

PPAF continues to support communities by providing access to improved infrastructure, energy, health, education, livelihoods, and finance, while also helping communities develop resilience to disasters. It has outreach in 149 districts across all four provinces and regions of the country. A total of 8.4 million microcredit loans have been disbursed, with 60 percent of loans going to women and 80 percent of financing extended to rural areas. Interest-Free Loan (IFL) Programme under PPAF: Since July 2019, PPAF has been implementing phase-II of the Government of Pakistan's Interest-Free Loan (IFL) Programme to support productive microenterprise activities of poor, vulnerable, and marginalized households. Around 2.8 million IFLs (50,000 loans per month) will be provided over four years to 1.7 million diversification households for income and business expansion. Since the inception of the interest-free loan component in 2019, by June 2023, a total of 2,402,497 interest-free loans amounting to Rs. 89.51 billion have been disbursed to borrowers.

#### E. Zakat

Zakat funds are utilized for assistance to the needy, indigent, poor, orphans, widows, handicapped, and disabled individuals for their subsistence or rehabilitation. The federal government is responsible for the collection of Zakat and its distribution to the provinces/federal areas according to the Zakat distribution formula approved by the Council of Common Interests (CCI). A total amount of Rs. 10,817 million was distributed during FY2023.

#### F. Workers Welfare Fund (WWF)

WWF also provides services in health, education, and low-cost housing sectors, which include the provision of Marriage Grants, Death Grants, Talent Scholarships, etc.

## G. Akhuwat Foundation

Akhuwat Foundation is a non-profit organization based in Pakistan that provides interest-free loans to individuals who are unable to access formal financial services, along with vocational training and other social services to empower individuals and families. Its focus is particularly in the areas of microfinance, education, and healthcare to improve the socio-economic status and well-being of people.

Akhuwat Foundation uses a group lending methodology, where borrowers are grouped together and are jointly responsible for repaying the loan. This approach has been highly successful, with a repayment rate of over 99%. Akhuwat Foundation has disbursed over Rs. 150 billion in loans to over 5 million borrowers since its inception. The organization has helped to create over 1.5 million jobs and lifted over 5 million people out of poverty.

Here is a short brief of the key features of Akhuwat Foundation:

**Interest-Free Microfinance**: Akhuwat Foundation provides interest-free loans to individuals who are unable to access formal financial services. **Unique Lending Methodology**: Akhuwat Foundation uses a group lending methodology, where borrowers are grouped together and are jointly responsible for repaying the loan. **High Repayment Rate**: Akhuwat Foundation has a repayment rate of over 99%.

**Significant Impact**: Akhuwat Foundation has disbursed over Rs. 150 billion in loans to over 5 million borrowers since its inception. The organization has helped create over 1.5 million jobs and has lifted over 5 million people out of poverty.

• Award-Winning Organization: Akhuwat Foundation is highly respected in Pakistan and has won numerous awards for its work.

#### **Critical Analysis of Social Safety Programmes**

#### **Benazir Income Support Programme:**

Being a social safety net program in Pakistan that provides unconditional cash transfers to poor families, BISP is one of the largest social safety net programs, covering over 9 million families.

#### **Key Areas of Focus**

Key areas of focus of the BISP program are:

• **Poverty Reduction**: The program is designed to reduce poverty by providing direct cash transfers to poor families, which helps increase their incomes and improve their living standards.

• **Human Capital Development**: The program aims to promote human capital development by encouraging school attendance and vaccination. It provides cash transfers to families who send their children to school and also vaccinate them.

• Women's Empowerment: The program also aims to empower women by making cash transfers directly to women. This helps give women more control over their finances and makes them less dependent on men.

#### Challenges

The BISP program faces numerous challenges, including:

• **Targeting**: The BISP program uses a variety of criteria to target poor families, including household income, land ownership, and access to basic services. However, these criteria are not always effective in identifying the poorest families.

• Adequacy: Though this program reaches a large number of families, the amount of cash transfers is relatively small and may not be enough to lift families out of poverty on its own.

• **Efficiency**: BISP is a complex and expensive program to administer. The program has been criticized for its high administrative costs and vulnerability to lack of transparency and corruption.

• **Impact**: There is mixed evidence on the impact of this program. Some studies have shown that it has had a positive impact on poverty reduction and human capital development, while other studies have not found any significant impact.

#### Way Forward

To address the challenges faced by the BISP program, the Government of Pakistan may take the following steps:

• **Improve Targeting Mechanism**: The government can improve the targeting of the BISP program by using more sophisticated targeting mechanisms, such as proxy means testing.

• **Increase Amount of Cash Transfers**: The government can increase the amount of cash transfers provided by the BISP program to help families lift themselves out of poverty.

• **Improve Efficiency**: The government can improve the efficiency of the BISP program by streamlining administrative procedures and reducing fraud and corruption.

• **Rigorous Impact Evaluations**: The government can conduct more rigorous impact evaluations of the BISP program to better understand its impact on poverty reduction and human capital development.

#### Pakistan Bait ul Mal:

A social analysis of the Pakistan Bait-ul-Mal (PBM) program involves an indepth examination of the program's impact and effectiveness in addressing social issues, as well as the key areas of focus, challenges faced, and potential strategies for improvement.

#### **Key Areas of Focus:**

- 1. **Target Beneficiaries**: Analyze the effectiveness of PBM in reaching its intended beneficiaries, which may include the poor, vulnerable, or specific demographic groups.
- 2. **Support and Services**: Evaluate the range and quality of support and services provided by PBM, such as financial assistance, healthcare, and educational support.
- 3. **Poverty Alleviation**: Assess the program's impact on poverty reduction and economic empowerment among beneficiaries.
- 4. **Healthcare**: Examine the accessibility and quality of healthcare services offered by PBM, with a focus on the well-being of marginalized groups.
- 5. **Education**: Analyze the role of PBM in promoting education, literacy, and skills development, particularly among disadvantaged communities.

#### Challenges:

Inequitable fund distribution, its funding and sustainability, maintaining the program's integrity, and bureaucratic hurdles in the implementation of this program are the main challenges that need to be addressed.

#### Way Forward:

- 1. **Refined Targeting**: Improve the targeting system to ensure that needy communities are receiving assistance.
- 2. Enhanced Service Delivery: Streamline administrative processes and adopt technology to enhance the efficiency and transparency of program operations.
- 3. **Strengthen Collaboration**: Collaborate with other government and nongovernment organizations to maximize the impact of social programs.
- 4. **Monitoring and Evaluation**: Implement robust monitoring and evaluation mechanisms to measure the impact and make data-driven decisions.
- 5. **Social Awareness**: Invest in public awareness campaigns to inform potential beneficiaries about available services and support.
- 6. **Sustainability Planning**: Develop strategies for long-term program sustainability, including exploring diversified funding sources and cost-effective approaches.

7. **Policy Reforms**: Continuously review and update policies to adapt to changing social dynamics and challenges.

#### Microfinance

A social analysis of microfinance involves an examination of the impact, challenges, and future directions of microfinance programs and institutions.

#### Key Areas of Focus:

- 1. **Financial Inclusion**: Assess the role of microfinance in expanding access to financial services, especially among marginalized and low-income populations.
- 2. **Poverty Alleviation**: Examine the effectiveness of microfinance in reducing poverty and enhancing economic opportunities for clients.
- 3. **Women's Empowerment**: Analyze the contribution of microfinance to women's economic empowerment, including their access to credit, income generation, and decision-making.
- 4. Entrepreneurship and Job Creation: Evaluate the role of microfinance in fostering entrepreneurship, small business development, and job creation.
- 5. **Social Impact**: Explore the broader social impact of microfinance, including improved living conditions, healthcare, and education.

#### Challenges:

Assess the risks of clients becoming over-indebted due to multiple loans or high interest rates, retaining the quality of services, efforts for client protection, and addressing risk management of the program as the main challenges to confront.

#### Way Forward:

- 1. **Client-Centered Approach**: Place clients at the center of microfinance programs, ensuring their needs, protection, and empowerment are prioritized.
- 2. **Diversification of Services**: Expand the range of financial products and services to meet diverse client needs, including savings, insurance, and remittances.
- 3. **Responsible Finance**: Promote responsible lending and transparency in pricing and terms, while actively monitoring over-indebtedness.
- 4. **Social Performance Measurement**: Implement social performance indicators to track the impact of microfinance on clients' well-being.
- 5. **Financial Education**: Integrate financial literacy and entrepreneurship training to enhance clients' capacity to manage their finances and businesses.

- 6. **Technology and Innovation**: Leverage digital financial services and innovative technologies to improve outreach, reduce costs, and enhance service delivery.
- 7. **Strengthening Regulation**: Collaborate with regulatory authorities to establish and enforce regulations that ensure fair and ethical practices within the microfinance sector.
- 8. **Research and Evaluation**: Invest in research and impact assessments to continuously improve program design and address emerging challenges.

## Cash Transfer VS Skilled Transfer

Cash Transfer	Skilled Transfer	
Direct Financial Assistance: Cash	Targeted Skill Development: Skilled transfers	
transfers are a simple and effective way	are a way to teach the people new skills or	
to reduce poverty through provision of	improve their existing ones. This can help	
direct money to meet the requirements	them get better jobs, earn higher wages as well	
	as start their own businesses.	
Flexibility: Cash transfers are flexible,	Long-Term Capacity Building: Skilled	
so recipients can use the money to meet	transfers teach people skills that help them	
their most pressing needs or invest in	become self-reliant and contribute to	
their future.	sustainable development.	
Administrative Simplicity: Cash	Human Capital Investment: Skilled transfers	
transfer programs are easier to	invest in people's skills, which can lead to	
implement and deliver than skilled	increased productivity, innovation, and a	
transfer programs, which can lead to	better quality of life for everyone.	
significant cost savings.		
Reduced Discrimination: Cash	Customization: Skilled transfers can be	
transfers empower recipients to make	personalized to the needs of the recipients,	
their own choices, which can reduce the	leading to more effective and sustainable	
stigma associated with receiving aid.	outcomes.	
Potential for Market Stimulus: Cash	Challenges of Implementation: Skilled	
transfers can stimulate local economies	transfer programs are more complex and time-	
by increasing demand for goods and	consuming to implement than cash transfer	
services, which can create jobs and	programs. They require careful planning and	
boost economic growth.	expertise in skill development.	

#### Policy Framework for Poverty Alleviation and Social Protection

A number of social protection initiatives are in operation, including vertical federal programs as well as provincial initiatives. However, the overall social protection and poverty alleviation policies and programs are facing many challenges. Therefore, a guiding framework is critical for synchronizing social protection and poverty alleviation initiatives across different tiers of the government.

The policy framework provides the agreed goals, objectives, principles, key components, and actions for harmonizing poverty alleviation and social protection policies with national priorities, as laid down in the Constitution and Pakistan's commitments under various international agreements and covenants.

## **Policy Context**

Pakistan, the fifth most populous and predominantly young country, is characterized by low human development and labor productivity, wide gender and spatial gaps, and a high incidence of poverty and vulnerability. In the absence of an efficient social protection system and targeted poverty alleviation programs, social, climatic, and economic shocks may reverse the poverty gains of the last decade. The following are the main components of the National Policy Framework for Poverty Alleviation and Social Protection:

## A. Vision

The Government of Pakistan envisages a society that guarantees a good quality of life for all, where each able-bodied individual is fully empowered and self-sufficient.

#### **B.** Mission

The mission of instituting poverty alleviation and social protection is to ensure that all Pakistanis have a livelihood that enables them to enjoy a quality of life free from insecurity and vulnerability. Where needed, suitable social protection interventions will protect them from falling below a socially acceptable living standard.

## C. Goal

The goal of the National Policy Framework for Poverty Alleviation and Social Protection is to alleviate extreme poverty, reduce poverty and vulnerability in all its forms in a sustainable manner, equitably across all parts of the country and in all segments of society.

#### **D. Objectives**

In line with national and provincial priorities, this policy framework aims at: a. Specifying the roles of different tiers of government (Federal, Provincial, Federal Areas, District) and creating partnerships with non-government stakeholders.

b. Integrating poverty alleviation and social protection initiatives to reduce fragmentation, avoid duplication, build synergies, and minimize gaps.c. Prioritizing target groups through legislation, policy, and financing.d. Establishing institutions where required and specifying roles and responsibilities.

e. Updating the national unified socio-economic registry with mechanisms for validation, re-certification, and augmentation, etc. f. Establishing a monitoring and reporting system to ensure transparency and effective implementation.

#### E. Time-Frame of the Framework

This framework is a living document and will be updated as and when needed, based on new evidence and experience in implementing poverty alleviation and social protection programs in the country.

#### **F.** Principles for Policy Development

The following principles will be followed while developing poverty alleviation and social protection policy:

#### Legality:

All poverty alleviation and social protection efforts are based on laws, rules, and the entitlements and obligations arising from these. Legislation will be updated and adapted according to the needs of the evolving poverty alleviation and social protection systems.

#### Universal Coverage:

Poverty alleviation and social protection will be accessible to all individuals in all segments of society, in all geographical locations, and at all times, particularly in view of global risks.

#### Inclusiveness:

The most vulnerable and poor will be given priority in policies, systems, and services. Coverage gaps will be monitored and minimized.

#### Equity:

Poverty alleviation and social protection initiatives will be provided to all who need it, without discrimination, irrespective of ethnicity, religion, age, sector of employment, gender, or any other form of discrimination.

#### **Empowerment**:

Poverty alleviation and social protection can be sustainable only by empowering the poor and vulnerable. The choice and mix of poverty alleviation and social protection initiatives will be designed in such a way that the poor and vulnerable graduate out of specific needs and poverty and become self-reliant.

#### Gender Transformative:

Poverty alleviation and social protection policies will focus on empowering women in order to address gender disparities that make women vulnerable.

#### Human Capital Development:

Poverty alleviation and social protection policies and programs will focus on the future of the poor and vulnerable, while social service delivery is improved to develop capacities and build resilience to shocks. There is a need to strike a balance between investments in human capital development and the need for consumption smoothing.

#### Multi-Sector Poverty Alleviation and Social Protection:

Social and economic policies (agriculture, industrial, labor, education, health and nutrition, rural/urban development) will be aligned. Government systems (financial institutions, education and health institutions, insurance, etc.) will be made to support the goal of poverty alleviation and social protection.

#### **Unified Governance**:

The federal structure of the country and the devolved poverty alleviation and social protection mandate require closer coordination through a unified governance structure flexible enough to allow policy and program implementation according to diverse circumstances at the provincial level. The governance structure will need to ensure accountability and transparency at various levels.

#### Adaptiveness:

The poverty alleviation and social protection system will be adaptive to the changing environment, particularly in the wake of climate change, global risks, and emerging technologies to achieve the policy objectives.

#### Vulnerabilities:

Individuals, households, or communities not currently in poverty can become vulnerable to falling into poverty if they lack protective mechanisms. These mechanisms include social insurance, safety nets, and labor market policies, which address various types of vulnerabilities, such as economic, health, or environmental risks.

The identified vulnerable groups by federating units are as follows:

- Poor individuals lacking basic necessities and access to essential services.
- Children and orphans under 14 years from poor households.
- Homeless individuals, particularly homeless children.
- Working children under 14 years of age.
- Persons with disabilities (as defined in the policy).

• Unemployed individuals, especially those from poor households seeking employment.

• Chronically vulnerable individuals.

#### **Targeting and Registration**

The NSER carries a large database of households, which enables asset-based targeting using PMT scores assigned to households. The data and methodology for estimating household PMT will be shared with provincial SP nodal agencies for verification and updating. Based on a set of agreed SOPs, NSER would be used to register new eligible households.

#### Enrolment

After a careful assessment, a potential beneficiary will be enrolled in a specific program through a unified electronic platform. A few sophisticated products have already been developed by BISP, PEEF, etc. NSER will filter each new entry for duplication. A waiting list will also be prepared in case of limited funds; those on the waiting list will be automatically included once funds become available.

#### Payments

Biometric and electronic payment systems will be developed using bank/branchless bank accounts for each beneficiary. Ensuring that payments are made according to the agreement, on a timely basis, and reach the beneficiary will be the responsibility of the social protection service provider.

#### **Poverty Graduation**

Graduation from social protection is the ultimate objective of major poverty alleviation and social protection initiatives. Every social protection initiative, on its own or in collaboration with another initiative, will be required to devise a graduation strategy for its beneficiaries. The proposed system approach to social protection will enable the nodal agencies to enroll a beneficiary in a second program based on his/her specific needs once they have graduated from one program.

#### **Grievance Arrangements**

A system to address grievances at the program level will be developed for all poverty alleviation and social protection initiatives. Technology-based solutions will benefit the large number of programs and beneficiaries and will help in tracking the cause of a grievance and reporting the issue to the concerned parties for redressal.

#### **Financing and Resource Allocation**

#### **Financial Arrangements**

Adequate provision of funds is necessary for achieving the policy objectives. With the agreement to update the dynamic registry by the provinces, joint program design, and implementation, it will become easier to co-finance jointly designed programs. Public funds allocation, as well as contributions from the corporate/NGO sector, will be part of the overall spending.

#### Public-Public and Public-Private Partnership

While the federal and provincial governments will collaborate in co-financing poverty alleviation and social protection initiatives, an important additional source of financing for targeted poverty alleviation and social protection initiatives will come from redirecting resources freed from untargeted subsidies (such as wheat subsidies).

#### Instruments of Social Protection and Poverty Alleviation

#### I. Poverty Alleviation:

#### a. Quality of and Access to Social Service Delivery

The need to expand public services such as employable skills-based education, basic health information with a focus on preventive health, clean drinking water and sanitation, with better governance of such programs, is a prerequisite for poverty alleviation.

#### b. Skill-based Education

There is a need to overhaul the education system to materialize the expected gains from education. PESC will need to devise appropriate interventions in collaboration with the federal and provincial education departments as well as NAVTTC/provincial TEVTAs.

#### d. Focus on Preventive Health

The governance system will need to be revamped so that, instead of investing more in establishing new hospitals, the focus shifts towards preventive health and improving governance in the health sector. This will free up resources for investing in nutrition and expanding health coverage. In particular, CCT should be used to educate recipients on basic health issues, healthy eating, and lifestyle.

#### e. Contributory Health Insurance for Non-poor

An important initiative of the government is to move towards contributory health insurance, which needs to be better governed to make it cost-effective. Multiple options need to be developed by private sector health insurance companies to attract more beneficiaries who can finance their own expenses.

#### f. Awareness on Better Nutrition, Healthy Living, and Habits

Information dissemination is the most effective and cost-effective way to transform the better use of resources for healthy eating and living habits.

#### g. Public Works for Demand-Driven Development and Livelihood

The role of local-level public representatives is key in identifying small development needs of the people. Such programs also help create ownership of development, fulfill demand-driven development needs, and create temporary livelihood avenues.

## h. Social Insurance for Non-poor Informal Sector Workers

Contributory pension schemes have become possible with the amendment of the EOBI law. A similar initiative from the ESSIs will help increase the coverage of health and work-related risks faced by non-poor workers in the informal sector.

## i. Labour Market Research

The recommendations of the Labour Expert Group need to be implemented, particularly those relating to exploring new job markets globally and studying their needs for skilled manpower.

## I. Improved Governance and Rule of Law

Improving legislation and governance of laws is necessary to ensure that the rights of women, girls, transgender individuals, and persons with disabilities are not transgressed.

## **II. Social Protection**

- Provision of basic social services such as education and health to the poorest who are otherwise unable to afford these services.
- Infrastructure development, especially targeted at assisting the poorest and most vulnerable, such as drinking water supply, sanitation, etc.
- Low-cost housing.
- Measures to protect the extremely vulnerable from harm, such as bonded labor, child labor, and informal labor.
- Protection for people in war and conflict areas and the provision of basic support.

## **Social Assistance**

- Safety nets for the vulnerable and those at risk of food insecurity and basic needs.
- Targeted subsidies provided to the poor and vulnerable.
- Provision of facilities for the poor and vulnerable, such as crisis centers, dar-ul-amans (shelter homes for women), orphanages, shelter homes for temporarily homeless workers, and free cooked food for the poor and vulnerable.
- Conditional Cash Transfer (CCT): To protect household consumption along with conditions in terms of steps taken by households to improve their well-being.
- Unconditional Cash Transfer (UCT): To protect households' basic consumption needs without any conditions. The target group for this instrument will be those in extreme poverty.

## Social Insurance

- Pensions and retirement funds for poor self-employed workers in the informal sector, where employers' contributions to EOBI/ESSI can be financed out of BISP tahaffuz.
- Adopting a life cycle approach for the provision of support services and facilities for health, education, growth monitoring, skill development, healthcare, and other necessary support for the vulnerable.
- Co-financed contributory insurance schemes for the vulnerable to cope with unemployment risks.
- Co-financed contributory insurance schemes for the poor and farmers.
- Leave benefits for pregnant mothers, fathers, and medical leave.

## **Poverty Graduation**

- Asset transfer for livelihood.
- Technical and vocational skills, including digital skills.
- Access to financial services, including subsidized loans for enterprise development.
- Development of pro-poor and inclusive value chains.
- Hand-holding support for start-ups for the poor and vulnerable.

## Labour Market Programs

- Promote employability through the provision of skills, vocational training, job placement, counseling, etc.
- Productive asset transfers for the poor, such as livestock, land, equipment, and toolkits for small enterprises.
- Graduation programs aimed at assisting the poor in transitioning out of poverty.
- Targeted access to subsidized finance.
- Public works programs for employment generation in less developed areas.

## **Adaptive Social Protection**

Adaptive social protection builds resilience for the poor and vulnerable by investing in their capacity to prepare for, cope with, and adapt to shocks, ensuring they do not fall deeper into poverty.

- Support for mitigating the impact of events such as natural disasters, disease outbreaks, floods, earthquakes, droughts, etc.
- Support for those who are internally displaced due to security and other issues.

- Assistance provided to poor households to build resilience to climate change and mitigate environmental risks.
- Support for those who are internally displaced as a result of security and other issues.
- Assistance provided to poor households to build resilience to climate change and mitigate environmental risks.

#### **Recent Developments**

The National Economic Council approved the "5E's Framework to Turnaround Pakistan" on June 3, 2023. This framework focuses on promoting equity and empowerment to address various challenges, including socioeconomic disparities, population growth, and more. It suggests a mix of universal policies, affirmative actions, and targeted interventions, including improving access to healthcare, quality education, and social protection for everyone.

In education, it aims to enroll all out-of-school children in virtual and distance learning programs, revamp the curriculum and assessments, and provide special support to youth, women, differently-abled individuals, and vulnerable groups through skill development, internships, scholarships, and financial access. It also seeks to uplift the 20 poorest districts to reduce regional disparities.

Additionally, there is an agreement to enhance coordination between federal and provincial governments in social protection programs, data sharing, and disaster management. Once the National Socio-Economic Registry (NSER) is updated and integrated, it will become a live registry. These recent developments are expected to pave the way for a unified poverty alleviation and social protection system based on this framework.

#### STAKEHOLDER ANALYSIS OF SOCIAL SECURITY IN PAKISTAN

#### **Government of Pakistan**

- Aims to reduce poverty, provide a safety net for vulnerable populations, and maintain social stability.
- Holds the highest level of influence, as it designs and funds social security programs, sets policies, and regulates implementation.
- Acts as the primary policymaker, regulator, and funder. Various government departments, such as the Ministry of Social Welfare and Special Education, oversee social security programs.

#### **General Public**

• Citizens expect reliable social security services to protect their families from financial hardships.

• Play a role in expressing their needs and concerns through voting, public opinion, and advocacy campaigns, which influence policy changes through political channels.

## **Business Community**

- Interested in maintaining a stable labor force, with some concern regarding the costs associated with social security contributions.
- Influence labor and social security policies through industry associations and lobbying efforts.
- Contribute to social security programs by deducting employee contributions and may contribute themselves as well.

## **International Organizations and Donors**

- Interested in poverty reduction and development in Pakistan, often supporting social security programs as part of these efforts.
- Can influence policy through financial support, technical assistance, and policy recommendations by providing funding, technical expertise, and best practices to help Pakistan enhance its social security programs.

## **Trade Unions and Labor Organizations**

- Focused on safeguarding workers' rights, including fair wages, safe working conditions, and social security benefits.
- Influence labor and social security policies through collective bargaining and strikes.
- Represent the interests of workers, negotiate for better social security benefits, and monitor the implementation of labor and social security laws.

I. SWOT	Analysis of BISP
STRENGTHS	WEAKNESSES
<ul> <li>Direct Cash Transfer: The program has the capacity to directly transfer the cash to 9.3 million beneficiaries</li> <li>Improved Monitoring System: An effective monitoring mechanism not only to filter the livelihood of applicants but also having a check on cash distribution among the recipients in form of direct cash flow.</li> </ul>	<ul> <li>Meager Assistance: Rs 3000/month may not be sufficient for beneficiaries to uplift their living standards</li> <li>Over Dependence: Risk of over dependence of beneficiaries as they can be parasitic depending on such assistance, leaving all skills and other self-reliance activities</li> </ul>
<ul> <li>Targeted Approach: Aimed at targeting the most vulnerable and marginalized community so as to assist the impoverished individuals and families to uphold their living standards</li> <li>Government Ownership: Being operated by the GoP, it is having strength of sustainability and reliability, thereby providing resources in a continued pattern.</li> </ul>	<ul> <li>Limited Scope: May not cover all segments of poor and marginalized community leaving them as unsupported</li> <li>Administrative Challenges: The selection process of beneficiaries and leakages of fund are the main concerns to be considered as administrative challenges</li> </ul>
OPPORTUNITIES	THREATS
<ul> <li>Expanding Coverage: Its network can be further extended to support more families in marginalized community.</li> <li>Skill Development: The programme can be widened to include skill development and vocational training programmes</li> <li>Promoting 'Public Private Partnership' and collaborations with International Donors may help generate more resources.</li> <li>Enhanced Monitoring: The Program is using digital and data analytic techniques which may further strengthen the monitoring mechanism for transparency</li> </ul>	<ul> <li>Financial crisis or economic downturns in the country may affect its future operation by Government</li> <li>High Inflation in country may erode the very purpose of operation of this programme as it with such a meager assistance, it may diminish the purchasing power of poor class families</li> <li>Sustainability: The long term sustainability of this program may be curtailed on eve of changing political situation and priorities</li> <li>Security Concerns: The insecurity in some regions may make it difficult to reach the beneficiaries or conduct monitoring effectively</li> </ul>

## SWOT ANALYSIS OF SOCIAL SAFETY PROGRAMMES

II. SWOT Analysis of Pakistan Bait Ul Mal				
STRENGTHS	WEAKNESSES			
<ul> <li>Government Backing: Strong financial support and credibility.</li> <li>Social Welfare Programs: Provides financial assistance, scholarships, and support for vulnerable populations.</li> <li>Nationwide Presence: Extensive network of offices and centers throughout Pakistan.</li> <li>Experienced Staff: Employ highly skilled professionals in social welfare.</li> <li>Community Engagement: Collaborates with local communities, fostering involvement and support.</li> </ul>	<ul> <li>Bureaucracy: May suffer from bureaucratic inefficiencies and red tape.</li> <li>Funding Constraints: Limited funding hampers the ability to meet growing demand.</li> <li>Lack of Transparency: Concerns about allocation and distribution of funds and benefits.</li> <li>Inadequate Infrastructure: Some centers lack necessary resources.</li> <li>Dependency on Government: Overreliance on government funding can hinder autonomy.</li> </ul>			
OPPORTUNITIES	THREATS			
<ul> <li>Public-Private Partnerships: Collaborate with private organizations and donors for additional funding.</li> <li>Technological Advancements: Embrace technology for efficiency and transparency.</li> <li>Diversification of Services: Expand services to include vocational training and employment support.</li> <li>Public Awareness and Education: Raise awareness about services and social welfare's importance.</li> <li>International Aid: Seek international aid and partnerships for resources and expertise.</li> </ul>	<ul> <li>Economic Instability: Economic downturns can strain government budgets.</li> <li>Political Changes: Shifts in government policies and leadership can impact funding. Competition from NGOs may offer similar services, competing with Bait ul Maal.</li> <li>Societal Challenges: Ongoing challenges like poverty and health crises increase demands.</li> <li>Public Trust: Address concerns about transparency and accountability to maintain support.</li> </ul>			

III. SWOT Analysis of Pakistan Microfinance Sector			
STRENGTHS	WEAKNESSES		
<ul> <li>Huge potential market of borrowers</li> <li>Hardworking people</li> <li>Favorable geographical and climate conditions for agriculture, business and livestock</li> </ul>	<ul> <li>Choice of microfinance model</li> <li>Skill training not focused</li> <li>Cultural constraints for women inclusion in the financial cycle</li> <li>Lack of digitalization in rural areas</li> <li>No vocational training based on the needs of each unique community</li> <li>E commerce, not popular in rural areas.</li> </ul>		
OPPORTUNITIES	THREATS		
<ul> <li>Local industrialists and rich expatriates may be attracted for investing in micro finance</li> <li>International cooperation partners may be convinced for microfinance projects' investment</li> <li>Community, now recognizing the importance of microfinance</li> </ul>	<ul> <li>Paucity of international funding</li> <li>Fear of Economic meltdown due to foreign debts</li> <li>Sustainability issues</li> <li>Crypto currency and Tiktok inspiration for youth as easy income.</li> <li>Chinese products' invasion in market may cause uncertainty in small entrepreneurs for repayment of loans.</li> </ul>		

IV. SWOT ANALYSIS OF ZAKAT IN PAKISTAN				
STRENGTHS	WEAKNESSES			
<ul> <li>Religious Obligation: It is a stable source of assistance for poor class as it is one of the pillars of Islam which encourages a high level of compliance</li> <li>Established Infrastructure: A well-established infrastructure of Zakat including government bodies like Zakat and Usher departments and charitable organizations, facilitating the collection and distribution of Zakat</li> <li>Long time Perspective: As it is a continuous practice, hence it is a long term commitment and a sustained effort to reduce poverty in a Muslim society</li> <li>Systematic Wealth Redistribution: Zakat provides a systematic and mechanism for wealth redistribution in a society. It is the way to reduce wealth inequality in a Muslim community.</li> </ul>	<ul> <li>Misallocation in fund: With less use of digital technology, there may be a risk of mismanagement in offices of administrators and sub ordination committees</li> <li>As a mechanism for poverty alleviation Zakat is effective only in Muslim communities, not for diversifie community</li> <li>Variation in Collection: Zakat collection depends on economic conditions of community; hence, it may get variations is collection in different religiou interpretations of Zakat by different segments, it varies.</li> <li>Reliance on Voluntary Giving: Zakat fundamental community</li> </ul>			
OPPORTUNITIES	THREATS			
<ul> <li>Assistance of upper class to lower class result in community cohesion and solidarity among Muslims.</li> <li>Innovate Programs: Through deduction of Zakat by Banks or other authorities including Government bodies, innovative programs can be introduced by Government for poverty reduction.</li> <li>Use of digital technology can enhance zakat collection and distribution amongst the most deserved beneficiaries; hence an opportunity to directly focus those direly in need of it.</li> </ul>	<ul> <li>Security Concerns: The regions with insecure situation, the distribution of zakat fund may be diverted to fund extremist groups for anti-state activities.</li> <li>Political Manipulation: Due to low check and balance in distribution, zakat fund may be used for political manipulation where it may be used for political gain or for other political agenda; which may defame the very concept of zakat collection in a community.</li> <li>Misrepresentation in Collection: In absence no defined zakat collector in a community, it may be collected in the name of religion while raising sympathies of Givers for some charitable purposes and that collection may be misused as fraud and scam as individuals or organizations may misrepresent themselves to be the legitimate zakat collector, diverting that fund away from real beneficiaries.</li> </ul>			

## TECHNOLOGICAL CHALLENGES RELATED TO IMPLEMENTATION OF ZAKAT AND BISP PROGRAMS

a. **Identification and Eligibility Verification of Beneficiaries**: Technology can help establish robust identity verification systems and databases to confirm the financial need of recipients.

b. **Zakat Collection and Disbursement Unit**: A digitized and transparent platform should be developed to collect Zakat, especially from donors and other charitable organizations.

c. **Online Payment Mechanism**: It should be developed for distribution to minimize corruption and bad practices. Additionally, a proper tracking system should be introduced to avoid duplication and fake recipients of Zakat. The mobile payment system will be effective only if the marginalized community can afford such technology; otherwise, the Easypaisa system is a convenient way for disbursement.

d. **Cybersecurity and Data Privacy**: Strong cybersecurity measures should be adopted to ensure privacy and protect against data breaches of the personal and financial data of donors and fund recipients. e. **Real-Time Reporting & Auditing through Digital Technology**: Zakat collection and distribution platforms being digitized may build trust in the wealthier segment of society.

f. **Awareness and Education**: Proper literature and guidelines should be communicated through digital technology to propagate awareness regarding the calculation mechanism of Zakat.

g. **Integration with Other Systems**: A proper integration system of BISP with other government systems is needed to avoid duplication and further enhance the transparency of the program.

h. Ensuring Inclusivity: It should be ensured that where there is limited access to technology, the marginalized community still has access to the program.

i. **Easy to Scale Up**: Technological systems should be scalable enough to accommodate the increasing demands and volume of data.

j. **Accessibility**: Ensuring accessibility for all beneficiaries, including persons with disabilities and those living in remote areas, will be a significant challenge. However, developing user-friendly interfaces and accommodating various communication needs may address this issue to a greater extent.

## ADMINISTRATIVE ISSUES IN IMPLEMENTATION OF ZAKAT AND BISP

- a. Identification of Beneficiaries
- b. Effective Data Management and Record Keeping
- c. Low Transparency in the System
- d. Budget Constraints/Fund Uncertainty
- e. Delivery/Distribution Mechanism
- f. Absence of Effective Auditing System
- g. Absence of an Effective 'Collection and Disbursement Unit'

#### How to Address

• Introducing digital technology for efficient data management and monitoring

• Implementing a transparent mechanism for the identification of beneficiaries and fund distribution

· Conducting regular audits to identify and rectify issues

# HUMAN RESOURCES ISSUES IN IMPLEMENTATION OF ZAKAT AND BISP

- Staffing & Capacity
- i) Inadequate staff
- ii) Lack of technical skills
- Capacity Development and Training
- Limited Resources at offices, such as digital items, etc.
- Beneficiary Outreach

#### How to Address

This requires a combination of training, oversight, audits, effective management skills, transparency, and accountability.

#### ECONOMIC ANALYSIS OF SOCIAL SECURITY PROGRAMS

Social security programs in Pakistan are vital for poverty reduction and income redistribution. Their economic impact and sustainability depend on factors like funding sources, efficiency, and governance. Evaluating these programs and considering reforms is crucial for their long-term viability and effectiveness in addressing economic challenges for vulnerable populations. These programs aim to provide financial support and protection to groups like the elderly, disabled, and low-income individuals.

#### 1. Objectives:

Social security programs in Pakistan aim to achieve various economic and social objectives:

• Poverty reduction by providing financial assistance to marginalized and poor communities.

• Ensuring economic stability by preventing destitution and fostering economic security.

• Promoting social cohesion by enhancing the overall well-being of the population.

• Reducing income inequality by redistributing wealth to vulnerable groups.

#### 2. Economic Impact

a) Redistribution of Income: Social security programs help reduce income inequality and economic instability by providing financial of assistance to the most vulnerable segments society. b) Poverty Alleviation: Social security programs assist in uplifting the living standards of needy people, helping them escape poverty and contribute more the enabling them to to economy. c) Consumer Spending: Bringing the marginalized community into alignment with the basic sphere of life may stimulate local economies and positively impact businesses.

d) **Healthcare Access**: Programs that include health insurance components can improve healthcare access and reduce the financial burden on individuals, potentially improving productivity. e) **Economic Growth**: As social security programs reduce poverty and provide financial stability, they may also contribute to long-term economic growth by enabling more individuals to participate in the workforce and invest in their education and skills.

#### 3. Challenges

a. **Sustainability**: The long-term sustainability of social security programs is a significant challenge in the context of an aging population and an increasing dependency ratio.

b. Administrative Efficiency: To maximize the economic benefits of these programs, it is imperative to ensure that benefits reach the intended recipients and are effectively distributed among beneficiaries. c. Informal Sector: A large part of Pakistan's workforce operates in the informal sector, making it challenging to include them in social security programs.

d. **Fiscal Pressure**: The rising cost of social security programs can strain the government's fiscal resources, potentially leading to budget deficits and increased government debt.

#### Need for More Reforms

- **Targeting**: Refining the targeting of beneficiaries can make social security programs more cost-effective.
- **Expanding Coverage**: Including informal sector workers can be beneficial in the long run.

• **Improving Governance**: Enhancing transparency and reducing corruption in program administration can lead to better economic outcomes.

S	Area	Sub Areas	Pakistan	China	United States of America
1	Education	Literacy Rate	60%	97%	On average, 79% of U.S. adults nationwide are literate in 2023. 21% of adults in the US are illiterate in 2023. 54% of adults have a literacy below 6th grade level.
		Access to Education	Faces challenges such as gender disparities, geographic differences, economic barriers, and quality issues	Considerable progress in improving access to education, particularly in primary and secondary levels through compulsory education policies. However, disparities persist between urban and rural areas, due to economic barriers	Each state and local school district in the U.S. determines its own budget for K-12 education, and higher education funding is determined by state legislatures and university governing bodies.
		Quality Education	Issues with curriculum and teacher quality	More rigorous education system	The large majority of the world's top universities, as listed by various ranking organizations, are in the United States, including 19 of the top 25. In 2014, the Economist Intelligence Unit rated U.S. education as 14th best in the world
2	Social Developm ent	Gender Parity Index in Education	0.86	1.01	1.006

	-		•	-	
		Human Developmen t Index	0.544	0.768	0.921
3	Healthcar e	Life Expectancy	66 Years	77 Years	77.28
		Health Infrastructur e	A mix of public and private healthcare facilities, with overcrowdin g, underfundin g and shortage of healthcare professional s in public hospitals	A robust infrastructure as invested heavily	A wide network of hospitals and healthcare facilities, but accessibility varies by location.
		Public Health Programs	Faces challenges in health care delivery especially in rural areas	Numerous health care programs leading to better service delivery	A wide array of initiatives with programs continually adapting to emerging health threats and societal needs.
4	Poverty Alleviatio n	Poverty Rate	Official Poverty Rate of 24.3% based on national poverty line	Rural poverty rate has dropped to 1.4%	Official poverty rate is 11.5 %, with 37.9 million people in poverty
		Social Safety Nets	Working over strengthenin g social safety nets	Well established social safety nets	Key programs include Social Security, Medicare, Medicaid, food assistance (SNAP), cash assistance (TANF), unemployment insurance, and healthcare coverage through the Affordable Care Act. These programs help address poverty, healthcare access, and support for veterans and housing assistance
5	Infrastruct ure		Working to improve infrastructur e, with projects like the China- Pakistan Economic Corridor (CPEC)	Invested heavily in infrastructure development, including high- speed rail, roads, and telecommunication s	The World Economic Forum now ranks the United States 13th when it comes to the overall quality of infrastructure. More than 45,000 U.S. bridges and 1 in 5 miles of roads are in poor condition, per the

		aimed at enhancing connectivity		American Society of Civil Engineers.
6	Economic Disparities	Income inequality, with a large urban-rural divide	Rapid economic growth has resulted in substantial reductions in income inequality in urban areas, though rural-urban disparities still exist	Characterized by growing income and wealth inequality, educational disparities, racial and ethnic inequalities, a persistent gender wage gap, occupational segregation, uneven access to healthcare, and regional variations in economic opportunities.
7	Social Welfare	Less comprehensi ve, and social safety nets often do not cover a significant portion of the population	Extensive social welfare system that provides benefits such as pensions, healthcare coverage, and unemployment support to a large portion of its population.	A multifaceted system of government programs and services aimed at providing support in various aspects of individuals' lives, including income, healthcare, housing, and nutrition

S	Area	Sub Areas	Bangladesh	Sri Lanka
1	Education	Literacy	74.70%	92.63%
		Rate		
		Access to		
		Education	especially in rural and	
			remote areas, where	0
			infrastructure, teacher	
			shortages, and	to education; also striving for a
			socioeconomic factors can	1
			limit access to quality	system
		0.11	education	
		Quality	A significant progress in	
		Education	improving quality of education, however,	
			education, however, challenges persist, including	0 1
			issues related to teacher	
			quality, curriculum and	stanuarus.
			pedagogy, access disparities,	
			infrastructure and resource	
			limitations, and	
			overcrowded classrooms in	
			urban areas.	
2	Social	Gender	0.9	1.0
	Developm	Parity		
	ent	Index in		
		Education		

		1		۰ <u> </u>
		Human	0.632	0.782
		Developme		
		nt Index		
3	Healthcare	Life	72.4	76.39
		Expectancy		
		Health	Large deficiencies of doctors,	Relatively high health status,
		Infrastruct	nurses and medical staff	with comparatively high-quality
		ure	members along-with	provision of basic health services.
			inaccessible basic health	More than 95% of births are
			services hospitals	occurred in a government health
				care setting.
		Public	Initiatives encompass	A well-established system of
		Health	various areas, including	public health programs with
		Programs	maternal and child health,	wide range of services, like
			immunization, infectious	immunization, maternal and
			disease control, and efforts to	child health, communicable
			combat malnutrition. The	disease control, and health
			country has made significant	education and free healthcare
			strides in reducing maternal	system, known as "DinaySara"
			and child mortality rates,	
			expanding access to	
			immunization services, and	
			implementing strategies to	
			control diseases such as	
			tuberculosis and diarrheal	
			diseases	
4	Poverty Alleviatio	Poverty	21.4%	14.3%
	n	Rate Social	Charles de la companya de liter	Initiatives like Samurdhi
	11		Started programs like Vulnerable Group	
		Safety Nets	VulnerableGroupDevelopment(VGD)	program, Elder's Pension Scheme and public assistance scheme
			program, the Employment	provide assistance to poor
			Generation Program for the	individuals and families
			Poorest (EGPP), and the Old	individuals and families
			Age Allowance which play a	
			crucial role in reducing	
			poverty and enhancing the	
			well-being of the most	
			vulnerable in country	
5	Infrastruct		A substantial investments in	A significant progress in
	ure		infrastructure, particularly in	developing its road network,
			transportation and energy	ports, and telecommunications
			sectors. Projects like Padma	infrastructure. The Southern
			Bridge and Dhaka Metro Rail	Expressway and the Colombo
			aim to improve	Port expansion were noteworthy
			transportation networks	projects that enhanced
			-	connectivity and trade.
6	Economic		A significant portion of the	Economic disparities are notable,
	Disparities		population living in poverty,	marked by regional, ethnic and
			while a small elite enjoys	income inequalities. The country
			considerable wealth. The	has witnessed impressive
			country faces challenges	economic growth but certain
			such as income inequality,	regions, such as the Northern and
			unequal access to education	Eastern provinces, continue to
			and healthcare, and regional	face economic challenges,

	disparities in economic development	partially due to the decades-long civil conflict.
7 Social Welfare	challenges, the country has made significant efforts in improving access to	healthcare services, leading to relatively high literacy rates and

Present Status	Action Plan	Desired Status	
A large portion of	Conduct comprehensive	Expand coverage by including	
population is	outreach campaigns	informal workers and	
uncovered	Introduce simplified	unregistered businesses within	
	registration procedures for easier	the social security system.	
	enrollment		
Existing benefits may	<ul> <li>Regularly review benefit</li> </ul>	Regularly review and adjust	
not be sufficient to	levels and adjust them in	benefit levels to ensure that they	
provide a decent	accordance with inflation and	meet the basic needs of	
standard of living	living costs	beneficiaries, considering inflation	
_	Consider CCT programs	and living costs	
	to supplement income for		
	vulnerable groups		
Inefficiencies and	<ul> <li>Implement digital</li> </ul>	Streamline administrative	
corruption can lead to	systems for program	processes, introduce digital	
delays and exclusions	administration and	systems and enhance	
	implementation	transparency	
	<ul> <li>Strengthen oversight and</li> </ul>		
	accountability mechanisms		
Financial sustainability	<ul> <li>Explore diversified</li> </ul>	Establish a sustainable source of	
issues due to	funding sources especially donors	funding for social security	
inadequate funding	support	programs.	
sources or	<ul> <li>Establish a dedicated</li> </ul>	Implement strict financial	
mismanagement	social security fund	management and accountability	
		measures.	
Gender disparities in	Develop gender-sensitive	Implement special provisions to	
access to social security	programs to address specific	promote gender equality in social	
benefits and labor	needs and disparities	security, such as targeted	
market	Promote women's	programs for women	
	participation in labor market and		
	social security systems through		
	targeted incentives		
The informal sector	Create incentives for	Develop strategies to include	
poses challenges in	informal workers to voluntarily	informal workers, potentially	
extending social	participate in social security	through voluntary participation	
security coverage	programs	and awareness campaigns	

	r	
	Conduct public	
	awareness campaigns for benefits	
	of participation in social security	
	programs	
Lack of accurate and	Establish a centralized	Develop a reliable database for
up-to-date data hinders	database to facilitate program	targeting and monitoring while
program design and	targeting and monitoring	regularly updating it
evaluation	Regularly update and	0 9 1 0
	maintain the database for	
	accuracy	
Lack of coordination	Create a dedicated	Establish a centralized
between various	coordinating body to facilitate	coordinating body to ensure
government agencies	inter-agency coordination.	better collaboration and
involved in social	Define clear	information sharing
security programs	responsibilities for each agency in	
	execution of social security	
	programs	
Political changes and	Encourage cross-party	Sustained policies of social
instability can disrupt	consensus on importance of social	security not affected on political
long-term social	security as a non-partisan issue	shifts
security planning	Develop sustainable	
	policies making them less	
	susceptible to political shifts	

#### Identification of Crucial Issues and Challenges

- Lack of a broad-based social system
- Limited access to vulnerable populations
- Inequitable distribution of benefits
- Inefficient delivery mechanism
- Long-term economic sustainability
- Administrative inefficiencies and bureaucratic hurdles
- Gender disparities
- Lack of education, particularly in rural areas
- Defective monitoring and evaluation system
- Natural calamities
- Climate change
- Growing population
- · Lack of public awareness of social security programs
- Political interference
- Rapidly growing urbanization (rural-urban disparities)
- Duplication of social security programs
- Complexity of social security programs
- Healthcare accessibility
- Coordination and integration among social security programs
- Legal and policy framework

## Conclusion

Social security in Pakistan is fragmented and inadequate. Many different social security programs are running in Pakistan, but they are not well-coordinated and do not cover all vulnerable groups in society. The government spends less than 1% of its GDP on social security, which is much lower than the average for developing countries (2.5%).

Pakistan's current social security programs do not adequately protect the country's vulnerable population of 95 million people, leaving a significant portion of the population without social coverage or financial support.

The lack of coordination between different social security programs leads to inefficiency, duplication of efforts, and administrative challenges. A more coordinated approach is needed to make the best use of resources.

## Recommendations

**Healthcare Access**: Strengthen the healthcare system by improving infrastructure, expanding telemedicine services, and ensuring access to vaccines and essential medicines.

• **Income Support**: Review and update income support programs to address inflation and rising living costs, ensuring they remain effective in providing a safety net for vulnerable populations.

• **Social Welfare for Vulnerable Populations**: Develop targeted programs for vulnerable groups such as women, children, the elderly, and disabled individuals, ensuring they receive adequate support.

• **Food Security**: Implement programs to ensure food security, especially for low-income households, by offering subsidized food items or food assistance programs.

• Housing and Homelessness: Address the housing crisis and homelessness by providing affordable housing options and shelters for those in need.

• Education Access: Improve access to quality education by investing in digitization, constructing more need-based schools, and providing scholarships for underprivileged students.

• Climate Change Resilience: Develop policies and programs to address the impacts of climate change, including support for communities affected by natural disasters and environmental changes.

• Labor Market Reforms: Implement labor market reforms to protect workers' rights, improve job security, and enhance labor standards.

• **Stakeholder Collaboration**: Encourage collaboration between the government, non-governmental organizations, and the private sector to create a coordinated and effective social security system.

• **Monitoring and Evaluation**: Establish a robust system for monitoring and evaluating the effectiveness of social security programs to ensure that they are achieving their intended goals and making necessary adjustments.

	Project	Indicator	Means of Verification	Risks Assumption
Goal	Effective utilization of allocated fund for different programs	Increased rate of satisfaction by vulnerable segment of society	Survey for assessing the satisfaction amongst beneficiaries of the scheme	Institutional Will, lacking due To multiple reasons
Outc ome Out puts	Effective resource utilization of allocated fund by enhanced reach to the marginalized sector of society An AI base tracking system to disburse funds Trained staff to execute the system Improved monitoring	<ul> <li>Increase in Number of beneficiaries</li> <li>Increased HDI value</li> <li>Number trained staff of line departments</li> <li>Amount transferred through subsidies</li> <li>Availability of AI based set up</li> </ul>		Sustainability of the programs Ban on Recruitment
Acti vitie s	<ol> <li>Engagement of resources of Fed, Prov, district government and NGOs</li> <li>Projects of training of Staff</li> <li>Execution of Pilot Projects regarding introduction of IT based enrolment,verification and evaluation</li> <li>Installation of modern setups/softwares for motorizing</li> <li>Project of stakeholder engagement in the improved process</li> <li>Training of administration to increase acceptability of the change.</li> </ol>		<ul> <li>Law &amp; Order</li> <li>Difference of opinion amongst stakeholders</li> <li>Fund leakages</li> <li>Shortage of Skilled Human resources</li> </ul>	

## Comprehensive Implementation Design of Recommendations Using a Logical Framework Matrix

Logical Framework					
	Name Of Intervention: Enhancement in Health sector effectiveness of social programs				
	Project	Indicator	Means of Verification	Risk assumption	
Goal	Increase in the allocated fund for subsidized health care programs and clubbing of different programs	The increased budget for Health social sector programs	An analysis of amount disbursed amongst beneficiaries as compared with previous years-A survey	Resistance from administration and Provinces	
Outcome	Increase in the scope of health care sector to address the marginalized segment of society	<ul> <li>More funding in health sector</li> <li>Increased access to different health facilities</li> <li>More satisfied beneficiaries</li> <li>Amount transferred through subsidies</li> <li>Availability of AI based set up</li> </ul>		Initiation of Project	
Output	<ul> <li>Increased no of beneficiaries</li> <li>More budget available</li> <li>Clubbing of different government programs</li> <li>Single display mechanism</li> </ul>			Financial Crises country is passing through	
Activities	different hea welfare 2. To device a p human resou programs in 3. T monitor th and in provir 4. Installation c setups/softw 5. Projection of having single	<ul> <li>different health programs of social welfare</li> <li>2. To device a plan to effectively utilize human resources allocated in different programs in a single initiative</li> <li>3. T monitor the progress both in center and in provinces</li> <li>4. Installation of modern setups/softwares for motorizing</li> </ul>		<ul> <li>Difficulties in Synchronization of HR with a single program</li> <li>Difference of opinion amongst stakeholders</li> <li>Fund leakages</li> </ul>	

Comprehensive Implementation Design of Recommendations Using a	
Logical Framework Matrix	

	Project	Indicator	Means of Verification	<b>Risks Assumption</b>
Goal	Effective utilization of allocated fund for different programs	Increased rate of satisfaction by vulnerable segment of society	Survey for assessing the satisfaction amongst beneficiaries of the scheme	Institutional Will, lacking due To multiple reasons
Outcome	Effective resource utilization of allocated fund by enhanced reach to the marginalized sector of society An AI base	<ul> <li>Increase in Number of beneficiaries</li> <li>Increased HDI value</li> <li>Number trained staff of line departments</li> <li>Amount transferred through subsidies</li> <li>Availability of AI based set</li> </ul>		Sustainability of the programs Ban on Recruitment
Outputs	tracking system to disburse funds Trained staff to execute the system Improved monitoring	up		
Activities	<ol> <li>Engagement of resources of Fed, Prov, district government and NGOs</li> <li>Projects of training of Staff</li> <li>Execution of Pilot Projects regarding introduction of IT based enrolment, verification and evaluation</li> <li>Installation of modern setups/softwares for motorizing</li> <li>Project of stakeholder engagement in the improved process</li> <li>Training of administration to increase acceptability of the change.</li> </ol>		<ul> <li>Law &amp; Order</li> <li>Difference of opinion amongst stakeholders</li> <li>Fund leakages</li> <li>Shortage of Skilled Human resources</li> </ul>	